#### Department: Business Administration

SEM-VI

#### INTERNSHIP &PROJECT REPORT DETAIS

# Year-2021-Semester -6 Academic year 2021-2022

| SI. No. | Title of the linkage  | Name of the<br>partnering<br>institution/<br>industry /research<br>lab with contact<br>details | Year of commencement | Duration<br>(From-To) | Nature<br>of<br>linkage |
|---------|---|--|----------------------|-----------------------|-------------------------|
| 1       | Effectiveness of Distribution Channels  | Unicharm India Pvt.<br>Ltd.  | 2021-22              | January till April    | Cirriculam<br>Based     |
| 2       | "Analysis on Performance Appraisal of<br>Employees."  | Linksmind  | 2021-22              | January till April    | Cirriculam<br>Based     |
| 3       | "Training and Development."   | WBSEDCL  | 2021-22              | January till April    | Cirriculam<br>Based     |
| 4       | "Performance Appraisal Effectiveness Analysis."   | WBSEDCL  | 2021-22              | January till April    | Cirriculam<br>Based     |
| 5       | "360 Degree Mode of Communication in ED-Tech<br>Industry."  | Linksmind  | 2021-22              | January till April    | Cirriculam<br>Based     |
| 6       | "Implementation and effect of PACE with<br>Distribution Strategies for sales growth &<br>Evaluation in overall ITC's Gr1 Business." | ITC Limited  | 2021-22              | January till April    | Cirriculam<br>Based     |
| 7       | "Potential of Life Insurance Industry in Burdwan<br>market."  | Aditya Birla Capital   | 2021-22              | January till April    | Cirriculam<br>Based     |
| 8       | "Consumer's Behavior Analysis of ED-Tech<br>Industry."  | Linksmind  | 2021-22              | January till April    | Cirriculam<br>Based     |
| 9       | "A study on Customer's Relationship<br>Management of The Burdwan Central Co-<br>Operative Bank Ltd."                                | The Burdwan Central<br>Cooperative Bank  | 2021-22              | January till April    | Cirriculam<br>Based     |

| 10 | "Performance Appraisal."   | State Bankof India                          | 2021-22 | January till April | Cirriculam<br>Based |
|----|--|---|---------|--------------------|---------------------|
| 11 | "Customer-Buying Behavior in Life Insurance<br>Industry."  | Aditya Birla Capital                        | 2021-22 | January till April | Cirriculam<br>Based |
| 12 | "Analysis and Overview of Sales and Distribution<br>Management of MSK SOLUTIONS."  | MSK Solutions                               | 2021-22 | January till April | Cirriculam<br>Based |
| 13 | "A study on Customer's Satisfaction Regarding the<br>Banking Facilities provided by The Burdwan<br>Central Co-Operative Bank Ltd." | The Burdwan Central<br>Cooperative Bank     | 2021-22 | January till April | Cirriculam<br>Based |
| 14 | "Job Satisfaction."  | WBSEDCL                                     | 2021-22 | January till April | Cirriculam<br>Based |
| 15 | "Customer Satisfaction on two-wheeler of BABA<br>AUTO. (BAJAJ) Showroom."  | Bajaj Services                              | 2021-22 | January till April | Cirriculam<br>Based |
| 16 | "In and Out service marketing for ED-Tech<br>Company."   | Linksmind                                   | 2021-22 | January till April | Cirriculam<br>Based |
| 17 | "Analysis on Social-Media Marketing."  | Anar App Private Ltd.                       | 2021-22 | January till April | Cirriculam<br>Based |
| 18 | "Analysis of Sales Technique & Methodology in<br>ED-Tech Industry complete overview via<br>Competitor Analysis."                   | Linksmind                                   | 2021-22 | January till April | Cirriculam<br>Based |
| 19 | "Employee Training and Development Process."   | The Burdwan Central<br>Cooperative Bank     | 2021-22 | January till April | Cirriculam<br>Based |
| 20 | "Recruitment and Selection process of Linksmind<br>Educorp Private Limited."   | Linksmind                                   | 2021-22 | January till April | Cirriculam<br>Based |
| 21 | "Study on Consumer Satisfaction at Pantaloons."  | Aditya Birla Fashion<br>And Retail          | 2021-22 | January till April | Cirriculam<br>Based |
| 22 | " A study on Customer Satisfaction towards LIC<br>Products and Services"   | Maa Tara<br>Consultancy Service<br>Pvt Ltd. | 2021-22 | January till April | Cirriculam<br>Based |
| 23 | " Recruitment and Selection on Employees"  | Royal Enfield, Sri Ram<br>Automobiles       | 2021-22 | January till April | Cirriculam<br>Based |
| 24 | " Customer Awareness level of personal Banking<br>Products"  | The Burdwan Central<br>Cooperative Bank     | 2021-22 | January till April | Cirriculam<br>Based |



Date: 14th April 2022

#### TO WHOMSOEVER IT MAY CONCERN

This is to certify that Sumit Mishra pursuing BBA from St. Xavier's College, Burdwan 2019-2022 batch, has successfully completed a Project based internship with us from 9th Feb 2022 to 4th April 2022.

Project Title: "A Study on Customer Satisfaction at Burdwan Pantaloons"

Throughout the internship, we found him to be sincere and hardworking.

We wish him all the best in all his future endeavors.

For Aditya Birla Fashion & Retail Ltd

Sushmita Dey Human Resources

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# West Bengal State Electricity Distribution Company Limited

[A Govt. of West Bengal Enterprise]
Office of the Divisional Manager
Durgapur Division
3rd Administrative Building, 3rd Floor

Ph: - 0343-2546165/7973 Fax- 03463-253696

Email Id- dmdyn.division@gmail.com

City Centre Durgapur -16

PROJECT REPORT

Dated:

In pursuance of the Office Order No. GM/HRD/VAC/Winter/2021-22/17 dated 22.02.2022 Sri Arnab Banerjee has completed his internship project on "PERFORMANCE APPRIASAL EFFECTIVENESS" as per letter issued by their institute viz. St. Xavier's College, Burdwan as per the scheduled program.

I wish him all the success in his future endeavors.

DE & Divisional Manager Durgapur Division WBSEDCL Manus Pilles (\*) Durgipp Division WBSEDCL

Registered Office: "Vidyut Bhavan", Block-DJ, Sector-II, Bidhannagar, Kolkata-700091

Corporate Identity Number (CIN): U40109WB20075GC113473

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www.wbsedcl.in

# INTERNSHIP CERTIFICATE



#### CERTIFICATE FOR INTERNSHIP

This is to certify that Mr. Gaurav Sharma student of St. Xaviers College, Burdwan BBA (Hons.), 3rd Year has successfully completed 60 Days (10 Feb 2022 - 10 April 2022 Internship programme at Aditya Birla Sun Life Insurance Ltd.

During the intership, Mr. Gauray Sharma has closed worked as a part of the Portfolio Manager in Life Insurance Sector of Aditya Birta in Burdwan Branch.

He demonstrated good marketing skills and strategy with self motivated attitude to learn new things. His contribution to execute ideas, sponsorship presentation and study of different marketing strategy and confat sales.

We wish him all the best for his future anistravents.

Issue Date : 12.04.2022

MR. ANUPAM NAYEK Otylek.

Marketing Manager

if Educkary. HMUT BAHAN KUNAK Managing Partner Airla Sun Life Insurance Co. Lid Emp Cod - 21214 stenbamah arango

1st Floor, R.G. Bhawan, Parbirhata, P.O - Sripally, Dist. Purba Barchaman, West Bengal, Pin-713103



## THE BURDWAN CENTRAL CO-OPERATIVE BANK LTD REGD. H.O: 64, G.T. ROAD, BURDWAN - 713 101 (WEST BENGAL)

Head Office

Ref. No.: E & B-29/2022-2023

Date: 17.05.2022

#### CERTIFICATE OF THE ORGANISATIONAL MENTOR

This is to certify that the Project Work titled "A STUDY ON EMPLOYEE TRAINING AND DEVELOPMENT PROCESS OF THE BURDWAN CENTRAL CO-OPERATIVE BANK LTD." is a bonafide work of Ms. Nourin Nesha, Roll No : 19BBA290021 carried out in partial fulfilment for the award of Degree of Bachelor of Business Administration from St. Xavier's College affiliated to The University of Burdwan, West Bengal under my guidance.

This project work is original and not submitted earlier for the award of any degree / diploma or associateship of any other University / Institution.

> Dr. Partha Sarathi Sarkar Zonal Manager

Ph: 0342-2662169

## THE BURDWAN CENTRAL CO-OPERATIVE BANK LTD. REGD. H.O: 64, G.T. ROAD, BURDWAN - 713 101 (WEST BENGAL)

Head Office

Ref. No.: E & B-27/2022-2023

Date: 06.05.2022

# CERTIFICATE OF THE ORGANISATIONAL MENTOR

This is to certify that the Project Work titled "A STUDY ON CUSTOMER'S AWARENESS LEVEL OF PERSONAL BANKING PRODUCTS OF THE BURDWAN CENTRAL CO-OPERATIVE BANK LTD." is a bonafide work of Ms. Srabani Koner, Roll No: 19BBA290022 carried out in partial fulfilment for the award of Degree of Bachelor of Business Administration from St. Xavier's College affiliated to The University of Burdwan, West Bengal under my guidance.

This project work is original and not submitted earlier for the award of any degree / diploma or associateship of any other University / 06.05.202

Institution.

Dr. Partha Sarathi Sarkar Zonal Manager

#### Certificate



ITC Limited Trade Starteting & Distribution Robusta Marketing Branch Z, Lee Rood, 2nd Floor Kothata - 700 020, Inche Telephone: +91 33 648 3500

#### TO WHOMSOEVER IT MAY CONCERN

Date: 25 May, 2022

This is to certify that Me, Dhosep Karner Das, student of ST, XAVIER'S COLLEGE; has completed his Internship in ITC Limited, Kolkata Marketing Branch. He has worked on the marketing project from, 26 February 2022 to 26 April 2022. His project title was "Jamplementation and effect of PACE math distribution strategies for Sales growth & evaluation in everall ITC's Grocery Business".

On behalf of ITC Limited we wish hire good lock and great future shead.

Thinking You,

HC Limited Kolkata

FMCG + HOTELS + PAPERSGARDS & PACKAGING + AGRI-BUSINESS + BYFORMATION YECHNOLOGY .

Registered Office : Virginia House, 37 J. L. Niehru Road, Kolksta, 700 071, India

Lus at were Reportations + Corporate Mentity Humber: L16005W61910PLC001985 + a-mail : enduringvalue@file.in



## CERTIFICATE FOR INTERNSHIP

This is to certify that Mr. Rahul Moshan student of St. Xaviers College, Burdwan BBA (Hons.), 3rd Year has successfully completed 60 Days (10 Feb 2022 - 10 April 2022 Internship programme at Aditya Birla Sun Life Insurance Ltd.

During the intership, Mr. Rahul Moshan has closed worked as a part of the Customer Service Manager in Life Insurance Sector of Aditya Birla in Burdwan Branch.

He demonstrated good marketing skills and strategy with self motivated attitude to learn new things. His contribution to creative ideas, sponsorship presentation and study of different marketing strategy and combit with

We wish him all the best for his future end, we are

Issue Date: 12.04.2022

MR. ANUPAM NAYEK

wayer Marketing Manager

Timb look - War HMUT BAHAN KONAR

Managing Partner Airle Sun Life Insurance Co. Lid Emp Codo-21274

stadhaman Aranco

1st Floor, R.G. Bhawan, Parbirhata, P.O.-Sripally, Dist. Purba Bardhaman, West Bengal, Pin-713103

Ph: 0342-2662169



## THE BURDWAN CENTRAL CO-OPERATIVE BANK LTD. REGD. H.O: 64, G.T. ROAD, BURDWAN - 713 101 (WEST BENGAL)

Head Office

Ref. No.: E & B-27/2022-2023

Date: 06.05.2022

# CERTIFICATE OF THE ORGANISATIONAL MENTOR

This is to certify that the Project Work titled "A STUDY ON CUSTOMER'S THE BURDWAN CENTRAL CO-RELATIONSHIP MANAGEMENT OF OPERATIVE BANK LTD." is a bonafide work of Ms. Neha Chatterjee, Roll No: 19BBA290008 carried out in partial fulfilment for the award of Degree of Bachelor of Business Administration from St. Xavier's College affiliated to The University of Burdwan, West Bengal under my guidance.

This project work is original and not submitted earlier for the award of any degree / diploma or associateship of any other University /

Institution.

Dr. Partha Sarathi Sarkar Zonal Manager

# **COMPANY CERTIFICATE**

# LINKSMIND

This is hereby granted to

### HUANG YEE CHOI VINCENT

have successfully completed summer internship of 8 weeks from February 2022 to March 2022



MR. SULTAN GAJIUL PASHA RECRUITMENT MANAGER Jul



Date of Issue: 22rd April, 2022

## CERTIFICATE FOR INTERNSHIP

## TO WHOMSOEVER IT MAY CONCERN

This is to certify that Ms Teresa Hansdak bearing Trainee Id 385053 has successfully completed her Internship as a Social Media Marketing Intern from 20th March, 2022 to 20th April, 2022.

She has worked as a Social Media Marketing Intern at Anar App Pvt. Ltd. Her tasks involved doing day to day activities such as contacting potential clients through social media platforms, recording all successful and unsuccessful attempts to close the client, and noting important details of each conversation. She onboarded 66 businesses and during the period of her internship with us, she was found punctual, hardworking and inquisitive.

We would like to personally thank her for her contribution.

We wish her success in life.

Yours Sincerely, Dibya Ranjan Baghar Business Development Officer

Anar App Private Limited

Mumbai - 400101

Email: support@anar.biz | Website: www.anar.biz | CIN: U72900MH2019PTC324446

This is a computer-generated document. No signature is required



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# West Bengal State Electricity Distribution Company Limited

[A Govt. of West Bengal Enterprise]
Office of the Divisional Manager
Durgapur Division
3<sup>rd</sup> Administrative Building, 3<sup>rd</sup> Floor

Ph: - 0343-2546165/7973 \*\*un- 03463-253696

Email Id- <u>Umden</u> division@gmail.com

City Centre Durgapur -16

#### PROJECT REPORT

Dated:

In pursuance of the Office Order No. GM/HRD/VAC/Winter/2021-22/17 dated 22.02.2022 Sri Ankit Mukherjee has completed his internship project on "TRAINING & DEVELOPEMENT" as per letter issued by their institute viz. St. Xavier's College, Burdwan as per the scheduled program.

I wish him all the success in his future endeavors.

DE & Divisional Manager Durgapur Division

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Manuser Clubs At Durant Division WBSEDCL

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Registered Office: "Vidyut Bhavan", Block-DJ, Sector-II, Bidhannagar, Kolkata-700091

Corporate Identity Number (CIN): U40109WB20075GC113473

Ph: 0342-2652169



# THE BURDWAN CENTRAL CO-OPERATIVE BANK LTD. REGD. H.O: 64, G.T. ROAD, BURDWAN - 713 101 (WEST BENGAL) Head Office

Ref. No.: E & B-27/2022-2023

Date: 06.05.2022

#### CERTIFICATE OF THE ORGANISATIONAL MENTOR

This is to certify that the Project Work titled "A STUDY ON CUSTOMER'S SATISFACTION REGARDING THE BANKING FACILITIES PROVIDED BY THE BURDWAN CENTRAL CO-OPERATIVE BANK LTD." is a bonafide work of Ms. Rituparna Chatterjee, Roll No: 19BBA290012 carried out in partial fulfilment for the award of Degree of Bachelor of Business Administration from St. Xavier's College affiliated to The University of Burdwan, West Bengal under my guidance.

This project work is original and not submitted earlier for the award of any degree / diploma or associateship of any other University /

Institution.

Dr. Partha Sarathi Sarkar Zonal Munager

ar 66.05. 2022

#### **COMPANY CERTIFICATE**

# ROYAL ENFIELD

## TO WHOM SO EVER IT MAY CONCERN

This is to certify that Aninda Dutta student of BBA 3rd year having reg no. 201905000524 of 2019-20 (Under the University of Burdwan) has completed a project report entitled "Recruitment and selection with reference to Royal Enfield" provided by the dealer of Sri Ram Automobiles. In the month of January 2022 to March 2022 on Sri Ram Automobiles having its office at 26/1 Raghunathpur, Tejgunj, Natunganj, Burdwan – 713102.

During the entire project period his behaviour was good. We wish him a bright future.

SRI RAM AUTOMOBILES

For Sri Ram Automobiles

Sri Ram Automobiles

An ISO 9001 : 2015 Certifed Company
26/1 Raghunathpur, Tejgunj, Natunganj, Burdwan - 713102. (Near Sri Ram Rice Mill)
Ph.: +91 342 2634027, +91 9300279144, Sales : +91 9800275544, +91 9800336144, +91 9800004507
Service : +91 9800365544, +91 9002450705, Spare Parts : +91 9800009839
E-mail : sriram.enfield@gmail.com, service.sriram@gmail.com, parts.sriram@gmail.com



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#### TO WHOMIT CONCERN

This is to certify that Poulomi Sarkar a Student Depertment of BBA
St. Xavier's College Burdwan University has successfully
completed her Internship form 2nd Feb 2022 to 2nd Apri 2022
with SBI Parbirhata G.T. Road.Po: Sripally. Dist: Purba Bardhaman.
In the project PERFORMANCE APPRAISAL She has shown diciplined efforts
and good conduct She was very sincere hardworking & has done extensive
rescarch work and shown good understanding of the project.

We wish her all the very best for his future endeavors

A.Haque Branch Manager

Date 11 APR 2027

#### **COMPANY CERTIFICATE**



Baba Auto

Kirnshar Dist.: Birthum PIN: 731302 West Bengal Tel: 9013463, 267802

This is to certify that Mr Sk Abdul Aziz a student of St.Xavier's college, Burdwan has worked with our organization as a marketing Intern for a period of 8 weeks from 14-02-2022 to 11-04-2022.

During the entire internship period his behavior was very good.

We wish him a bright future.





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## West Bengal State Electricity Distribution Company Limited

[A Govt. of West Bengal Enterprise]
Office of the Divisional Manager

Durgapur Division
3rd Administrative Building, 3rd Floor

City Centre Durgapur - 16 1.4160

1986.1

Ph: - 0343-2546165/7973 Fax- 03463-253696

Email Id- dmdgn.division@gmail.com

#### PROJECT REPORT

Dated:

In pursuance of the Office Order No. GM/HRD/VAC/Winter/2021-22/17 dated 22.02.2022 Sri Sarnab Gupta has completed his internship project on "JOB SATISFACTION" as per letter issued by their institute viz. St. Xavier's College, Burdwan as per the scheduled program.

I wish him all the success in his future endeavors.

DE & Divisional Manager Durgapur Division WBSEDCL Manager (AR&A)
Durgapun(Nivision
WBSKDCL

Registered Office: "Vidyut Bhavan", Block-DJ, Sector-II, Bidhannagar, Kolkata-700091

Corporate Identity Number (CIN): U40109WB2007SGC113473 www.wbsedcl.in

# LINKSMIND

This is hereby granted to

## **DHRITIMAN DEBNATH**

have successfully completed summer internship of 8 weeks from February 2022 to March 2022



MR. SULTAN GAJIUL PASHA RECRUITMENT MANAGER Frede

## INTRNSHIP CERTIFICATE



This is hereby granted to

## **SOURIK GUPTA**

have successfully completed summer internship of 8 weeks from February 2022 to March 2022

B

MR. SULTAN GAJIUL PASHA RECRUITMENT MANAGER Full

# LINKSMIND

This is hereby granted to

# **SOUMALI DUTTA**

have successfully completed summer internship of 8 weeks from February 2022 to March 2022

B

MR. SULTAN GAJIUL PASHA RECRUITMENT MANAGER Tords -



### M/S Deep Traders

Betida Pata Bordhaman

West Bengal - 713103

Contact - 83/1902165

GSIPE TRANSPOSTORALITE

DATE - 1914 APRIL 2022

#### TO WHOM IT MAY CONCERN

#### THIS CERTIFICATE IS AWARDED TO

#### MS. SHRUTI SINGH

FOR SUCCESSFULLY COMPLETING AS A

SALES INTERN AT M/S DEEP TRADERS

DURING THE PERIOD OF 60 WORKING DAYS FROM 11th OF FEBRUARY 2022

Mr. Ashis kumar Singh

Propreitor

# LINKSMIND

This is hereby granted to

# SHRUTI SHAW

have successfully completed summer internship of 8 weeks from February 2022 to March 2022

B

MR. SULTAN GAJIUL PASHA RECRUITMENT MANAGER July.



#### MSK Solutions

8A/1A, Ekdalia Place. Kolkata - 700 019 Tel.: +91 033 2460 3376, 2358 9218 / 2337 5988

Mobile: 98300 33657/ 98743 59493 E-mail: kundu msksolutions@gmail.com

#### **Certificate Of Training**

( Management Internship )

This is to Certify that Mr Rajat Das, ( Aadhar No – 9489 84661696) student of B.B.A HONS of St. Xavier's College Burdwan, St. Xavier's Road, Sripally, Burdwan-713103 has joined with our organization as an Intern Sales Executive from 10/02/2022 and executed his responsibilities as Presales Analyst till 20/04/2022.

He has done an excellent job on his project work and found to be very intelligent, hardworking and with a very positive approach.

We wish him every success in his future career.

For, MSK SOLUTIONS

Kausik Samadder Head-Sales & Marketing

Mobile: 9830038834,

E-mail: kausik@askinfotech.co.in



Branch Office : CA-48, Saltlake, Sector-1, Kolkata - 700 064. Ph. : 033 2359 9779

## TARA MAA CONSULTANCY SERVICES PRIVATE LIMITED

Reg. Office: Nari More Sagar Dighi (East), Purba Bardhaman-713101 e-mail ID: tmcsp12021@gmail.com Mob. No.: +8798313255

CIN:-U74999WB2020PTC241314

| Ref. No | Date |
|---------|------|
|         | Date |

#### TO WHOME IT MAY CONERN

THIS IS TO CERTIFY THAT MR TITAS ROY HAS DONE HIS INTERNSHIP IN TARA MAA CONSULTANCY SERVICES PVT LTD, BURDWAN FROM 20.02.2022 TO 23.03.2022.

HE HAS WORKED ON A PROJECT TITLED SALES PROMOTION ON VARIUS FINANCIAL PRODUCT. THIS PROJECT WAS AIMED TO PROVIDE COMPRIHENSIVE SALES & SERVICES FOR THE VARIOUS CLIENTS. AS PART OF THE PROJECT, HE HAS MEET WITH CLINENTS AND GAVE THE PROPOSAL ON VARIUS FINANCIAL PRODUCT.

DURING THE INTERNSHIP HE DEMONSTRATED GOOD SALES PROMOSION SKILLS WITH A SELF-MOTIVATED ATTITUDE TO LEARN NEW THINGS. HIS PERFORMANCE EXCEEDED EXPECTATIONS AND WAS ABLE TO COMPLETE THE PROJECT SUCCESSFULLY ON TIME.

WE WISH HIM ALL THE BEST FOR HIS FUTURE ENDEAVORS.

WARM REGARDS.

FOR TARA MAA CONSULTANCY SERVICES PVT.LTD.

Taney Das

DIRECTOR

DATE: - 24.03.2022